



IRON BOW™
HEALTHCARE
SOLUTIONS

**EXPANDING THE
BOUNDARIES OF
HEALTHCARE**

Iron Bow Remote Controls User Guide

ACC-V-VOLCTRL-A01

ACC-V-REMOTE-A01

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Introduction

The CLINiC family of products from Iron Bow Healthcare Solutions consists of purpose-built telehealth devices that enable the delivery of clinical healthcare from a distance.

This user guide covers the assembly and installation of the Iron Bow branded Remote Controls for use with CLINiC and MedView Products.

Part Number	Description	Compatible with
ACC-V-VOLCTRL-A01	Tethered volume-control remote for Vidyo-based vCLINiC and MedView products.	CLINiC-VC-10XIR-A01 MEDVIEW-V-10XIR-A01 MEDVIEW-VC-10XIR-A01
ACC-V-REMOTE-A01	Tethered remote control for Vidyo-based vCLINiC and MedView applications.	CLINiC-VC-10XIR-A01 MEDVIEW-V-10XIR-A01 MEDVIEW-VC-10XIR-A01

You can find additional CLINiC resources, support information and other related telehealth services at www.ironbowhealthcare.com.

Product Description

ACC-V-VOLCTRL-A01

Installation

Insert the USB end of the remote control into any USB port on the CLINiC or MedView.

Adjusting Speaker Volume

To increase speaker volume:

- Press and hold the “+” button on the hand-held volume control until the desired sound level is achieved.

To decrease speaker and headphone volume:

- Press and hold the “-“ button on the hand-held volume control until the desired sound level is achieved.

“Escape (esc)” function

In some cases, the screen may pop up messages that users will want to remove. This can be done by plugging in a keyboard and pressing the esc key. Alternatively, the remote control allows users to press the + and – buttons simultaneously to send an “esc” keystroke to the computer.



Figure 1 - Volume Control Remote

ACC-V-REMOTE-A01

Installation

Insert the USB end of the remote control into any USB port on the CLINiC or MedView. Adjusting Speaker Volume

Control Features

Connect - Answer call or place call to selected directory location.

Disconnect - End or reject call.

Video Privacy - Stop the video transmission from the CLINiC camera during a call, or revert to normal video transmission. Video from a connected PC, medical video device, or other video peripheral will still be shown to local and remote participants.

Text Presentation - Display and transmit images and data from a connected PC. Pressing this button displays and transmits the signal from the video source associated with the HDMI input.

Zoom In/Zoom Out - Zoom camera out or zoom camera in.

Up/Down/Left/Right - When not in a call: navigate through menus; When in a call: pan and tilt the camera.

Self-View - Enable or disable self-view mode.

Volume Up/Down – Increase or Decrease speaker volume.

Mic Mute - Mute or unmute microphone. Enable or disable headphone mode for private listening. Enable or disable stethoscope mode (not active in current version of the VidyoRoom SE software).

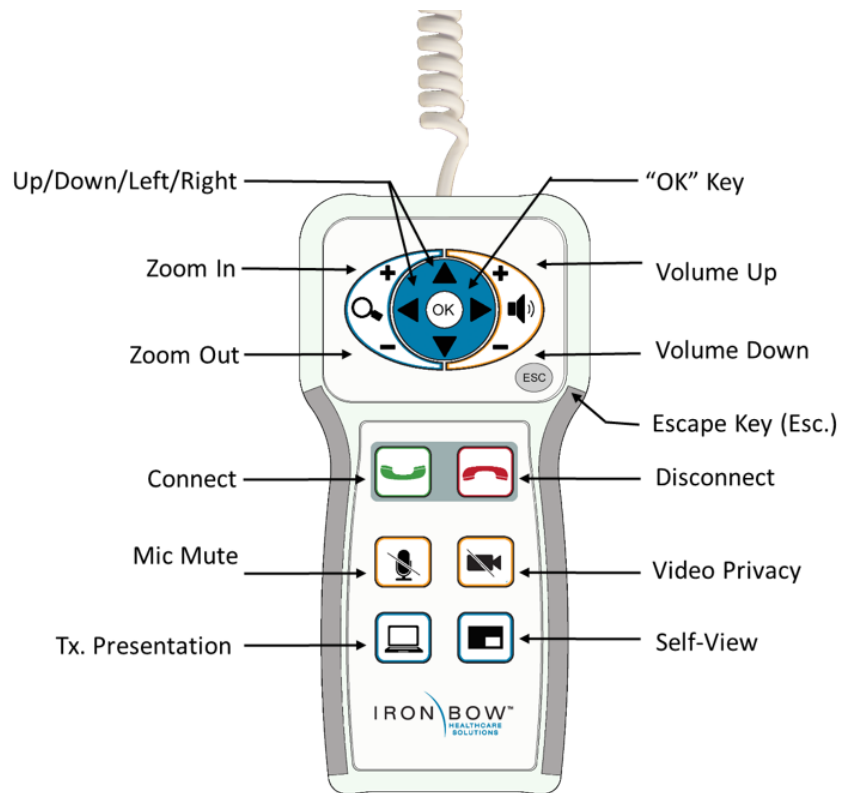


Figure 2 - Full Remote

Managing Calls

You can manage calls by either using the remote control panel, the provided keyboard and mouse or either of the optional remote control units.

This section describes how to manage calls by using the remote control panel.

Note that the Iron Bow Remote Control operates similar to using a keyboard and mouse, navigate the menus as you would when using a PC. As an alternative, you can use a USB keyboard to achieve similar functions.


Answering a Call

The Vidyo CLINiC can be set to answer incoming calls automatically or manually.

If the CLINiC is not set to answer incoming calls automatically, the system will prompt you to answer the call manually when an incoming call is received.

The way calls are answered is configured in the **Settings** menu of the VidyoRoom Admin UI (see *Error! Reference source not found.*).


To answer a call manually:

- Press  on the remote control panel.

Ignoring a Call


If the CLINiC is not configured to answer calls automatically, you can manually ignore a call.

To immediately ignore an incoming call manually:

- Press  on the remote control panel.

Ending a Call






To end a call:

- Press  on the remote control panel.

Placing a Call

You may place a call to a pre-defined video endpoint address. Before you can place a call to an address using the remote control panel, you must add the address to your contacts list (see *Error! Reference source not found.*).

To place a call:

1. Use the arrow keys     to navigate to and select desired endpoint address.
2. Press  on the remote control panel to call the selected endpoint address.


Managing Video Settings

This section describes how to manage video settings by using the remote control panel.


Enabling and Disabling Video Privacy Mode

To enable privacy, you can turn off video transmission from the CLINiC camera to the remote end while still remaining connected to the call. The remote party will no longer receive video from the CLINiC camera. In this mode, video from a PC or other video peripheral that is being shared will still be seen. Video transmission from the CLINiC camera can be stopped or restarted at any time, whether you are in a call or not.

To enable privacy mode:

- Press  on the remote control panel. An icon will appear on the screen when the video transmission from the CLINiC camera is stopped.


To disable privacy mode:

- Press again  on the remote control panel. The associated screen icon will turn off, and video transmission from the CLINiC camera will resume.


Enabling and Disabling Self-View Mode

You can display or hide the self-view window on the screen.

To enable self-view:



- Press  on the remote control panel.

To disable self-view:



- Press again  on the remote control panel.

Zooming Camera In and Out

To zoom camera in:

- Press the zoom in  button on the remote control panel, immediately above the magnifying glass symbol . Press this button repeatedly to zoom in further.



To zoom camera out:

- Press the zoom out  button on the remote control panel, immediately below the magnifying glass symbol . Press this button repeatedly to zoom out further.



Panning and Tilting Camera

The camera on the CLINiC 30x supports full pan and tilt functionality.

To pan the camera:

- Press  or  to pan to the left or to the right, respectively.

To tilt the camera:

- Press  or  to tilt up or down, respectively.

Managing Audio Settings


This section describes how to manage audio settings by using the remote control.

Enabling and Disabling Microphone Mute Mode


You can mute and unmute the microphone during a call. Muting the microphone prevents the remote end from hearing conversations at your site.

NOTE: Muting the microphone does not mute the audio sources connected to the CLINiC input ports.

To mute microphone:



- Press  on the remote control panel. The monitor will display an icon indicating the microphone is muted.

To unmute microphone:



- Press again  on the remote control panel. The icon will no longer show on the monitor and voice traffic will resume.

Adjusting Speaker and Headphone Volume

To increase speaker and headphone volume:

- Press and hold the  button on the remote control panel, immediately above the speakerphone  symbol until the desired sound level is achieved.


To decrease speaker and headphone volume:

- Press and hold the  icon on the remote control panel, immediately below the speakerphone  symbol until the desired sound level is achieved.


Enabling and Disabling Video Privacy Mode

Video from the remote participant always plays through the attached monitor. Enabling Video Privacy Mode stops the video from transmitting from the room to the video participant on the other end of the conference.

To enable Video Privacy Mode:

- Press  on the remote control panel. The monitor should show a mute icon on screen to confirm the function is enabled.


To disable Video Privacy Mode:

- Press again  on the remote control panel. The icon on the screen will go off.


Sharing Content from Connected Devices

You can share content from an external PC if your CLINiC is equipped with an HDMI input port. You can only share video content from one source at a time.

Sharing Content from an External PC

The  button is associated with the HDMI source and is used to share content from an external PC.

To share content from the external PC:

- Connect the external PC to the HDMI input port.
- Press  on the remote control panel. The video from the PC will appear on screen when this source is selected. Press again to return to the camera view.

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